



Internet Options for Uxbridge Families in Need
By the Uxbridge Public Schools Technology Dept.

Summary

We hope your family is doing well during this time. We are reaching out to give some potential options for low cost internet to the families of Uxbridge. We are here to help, if there is anything that we can do to help you, please let us know.

Spectrum

We are working with Spectrum to help offer families in need with some options for internet / WiFi hotspot access. Spectrum is currently offering families with students a special discount to access internet and WiFi for 60-days as well as waiving any installation or pre-payment fees. If this is something that you would like to take advantage of please contact Spectrum at **855-243-8892** and please let them know that you are looking to take advantage of their COVID-19 Remote Education Credit in conjunction with the Uxbridge Public Schools. Here is more information

(<https://www.spectrum.net/support/internet/coronavirus-covid-19-educational-internet-offer>)

Spectrum is also offering "Spectrum internet Assist". This program provides internet services at approx \$20 per month. This is for households that qualify for assistance programs. Those programs are: The National School Lunch Program ([Apply Here](#)), Supplemental Security Income (for applicants age 65+ only) ([Apply online here](#)) If you feel you are eligible, please look at this web document to see if you qualify ([Spectrum's qualifying document - click here](#)).

Spectrum has also deployed hotspots throughout Uxbridge that are free to use for customers. As of 4/23/20 Uxbridge has 4 locations showing. **16 Mendon St, 40 Douglas st, 27 Mendon St, 146 Mendon St**. For an updated map please ([Click here](#)) and type in Uxbridge MA and click "Find Me". To connect to these hot spots please follow the steps here ([Click here](#)). You will need to install the Spectrum app for IOS, or Android depending on your device. You will need to be a spectrum customer, if not you can get a free WiFi trial here ([Click here](#)). *Note customers with just Spectrum TV* can use this service as well.



Verizon

Verizon is currently adding 15GB of data across nearly all of their plans. To be used between 03/25/2020 and 05/31/2020. You will not see the additional allowance, however they state that your account has it. ([Click Here for more information](#)) If you are experiencing hardship because of Covid-19 and cannot pay your bill in full, Verizon will not charge you a late fee or terminate your service during this difficult period. This is effective through May 13, 2020. To qualify, you must contact Verizon and submit a hardship form to ensure your account stays active. Please contact Verizon wireless at **1-800-922-0204**

AT&T

AT&T is currently offering some assistance by pledging for the next 60 days, ending May 13, 2020, that they will not terminate service and will waive late payment fees on any wireless, home phone, or broadband. Please fill out AT&T's overage fee waiver form ([click here](#))

Conclusion

Please if you need more help and we will do our best to find a solution that works for you. We are also in the process of setting up wireless broadcasting solutions around the outside of our school buildings for Uxbridge Public Schools equipment access.

